

## Microsoft Data Warehouse Streamlines Health Insurers Reporting Processes

### Client

The client is a subscriber-based health care provider offering a breakthrough model of care which combines wellness and medical supervision to enhance their patients' quality of life.

### Executive Summary

Over several years, the organization has partnered with The Revere Group on several mission-critical initiatives aimed to help them run their business more effectively. In order to develop an enterprise reporting and analysis capability, the client engaged a cross-functional team of Revere consultants to gather requirements, design, build and deploy an enterprise data warehouse. The integrated data store was developed on the Microsoft SQL Server 2005 platform, and Business Objects XI was deployed for user-friendly ad hoc and prompted reporting access to the policy, claims and financial information.

### Business Challenge

The client faces obstacles with regards to their ability to obtain comprehensive information across their organization and network of partners, including hospitals and clinics across the country. Further, the client faced hurdles providing this information to their employees, customers and partners.

### Solution

Revere rapidly implemented an Enterprise Data Warehouse solution by leveraging its Microsoft Data Warehouse Framework, comprised entirely of industry leading best practices. The Enterprise Data Warehouse was effectively designed to provide valuable and timely information on claims, customer enrolment and retention, lab data, provider data, and financials. Revere also implemented a sophisticated reporting solution for management and analysts across company stakeholder groups.

### Results

Data integration was streamlined to provide near real-time data capabilities in key areas of the business. The reporting solution also provided an immediate ROI for the client. The monthly "Health Plan Economics" reporting package used to involve 3 people and a cumulative 9 weeks to produce each month, but Revere helped to automate the delivery of this reporting package to senior management. From the report of key performance indicators (KPIs), the senior management immediately recognized the value of the investment. Revere continues to be the principal consulting partner on the client's technology investments.



## For More Information

For more information about The Revere Group's services and solutions, call 888. 4REVERE.

## About The Revere Group

The Revere Group is a North American Business Unit and a majority-owned subsidiary of NTT DATA, a multinational organization.

Founded in 1991 and headquartered in Chicago, The Revere Group is a leading global business and IT solutions consultancy that specializes in assisting high performing mid-tier and fast growing companies. Revere provides industry, process and technology expertise with a proven service approach—Think, Build, Source—to pave the way for your success. Revere focuses on five key business challenges to increase your business agility and bottom line results: [Operational Efficiency](#), [Analytics and Collaboration](#), [Interactive](#), [Enterprise Platforms](#) and [Managed Services](#).

For more information about The Revere Group, go to [www.reviregroup.com](http://www.reviregroup.com).

## The Revere Group

### Service Excellence

The Revere Group is a leading global consultancy dedicated to delivering business and IT solutions. Revere focuses on helping organizations improve their financial and operating performance through the combined application of technology, people and process.

In an industry marked by innovation and change, organizations can look to Revere for its senior consulting model, strong business and technology expertise, and client-focused project management methodology.

In addition to providing clients with world-class solutions, Revere is dedicated to the highest service standards. Vast experience in providing end-to-end solutions in diverse industries and platforms means Revere can deliver measurable results and exceed expectations. Additionally, knowledge and expertise with proven onsite, offsite and offshore methodologies and execution processes has established Revere as an industry leader in the marketplace.

### Industry-leading Outcomes

Revere brings vertical industry market knowledge to help Healthcare, Manufacturing & Distribution, Entertainment, Financial Services, Insurance and Private Equity clients succeed with their unique business objectives.

## Think. Build. Source.

As your trusted advisor, Revere provides industry, process and technology expertise with a proven service approach—Think, Build, Source—to pave the way for your success.

**THINK** – Companies continually face the challenge of aligning their business objectives with their IT strategy. An effective roadmap with a strong business case delivers a path to achievable goals with measurable results. Revere helps identify and link people, process and technology, bringing clarity to your business and IT initiatives.

**BUILD** – A successful implementation is the driving force behind all that Revere does. We deliver the right solution on time and within budget. Disciplined project management skills and business aptitude ensures the success you rely on.

**SOURCE** – The right balance of sourced functions can improve your IT service levels and return on investment, allowing you to more effectively meet your business needs. Revere helps identify a strategic sourcing model based on internal capabilities, external resources and cost.