

## Not-For-Profit's Disparate Databases Integrated Into A Centralized Tool

### Client

AHRC operates as a Federally Qualified Health Center (FQHC) and is one of New York City's largest not-for-profit providers of services to developmentally disabled individuals.

### Executive Summary

AHRC engaged The Revere Group to assist in outlining a consumer integrated roadmap for the evolution of a central consumer record information system.

### Business Challenge

AHRC relies upon its 3,000 employees to provide a wide range of services to over 25,000 individuals across New York City and upstate New York. As a result of the diverse program offerings, IHRC acquired numerous disparate consumer record information systems including proprietary, home-grown and packaged software solutions along with miscellaneous ad-hoc solutions.

Previous attempts to create a central consumer record database have failed due to a lack of integration, non-standard business processes, and a lack of commonly defined data.

### Solution

Revere assessed AHRC's current state technologies and platforms to determine which would need to be replaced, enhanced or integrated. Based on the need for greater ease of sharing consistent and accurate consumer data and the current state and input from stakeholders, the team outlined a future state vision which includes the development of a central information repository.

### Results

The team developed a three-year strategic road map for the delivery of measurable and sustainable improvements to AHRC's current system. The roadmap outlined 11 major programs which identified the following:

- Future initiatives
- Necessary technology to achieve the initiatives
- Development of a central information repository



## For More Information

For more information about The Revere Group's services and solutions, call 888. 4REVERE.

## About The Revere Group

The Revere Group is a North American Business Unit and a majority-owned subsidiary of NTT DATA, a multinational organization.

Founded in 1991 and headquartered in Chicago, The Revere Group is a leading global business and IT solutions consultancy that specializes in assisting high performing mid-tier and fast growing companies. Revere provides industry, process and technology expertise with a proven service approach—Think, Build, Source—to pave the way for your success. Revere focuses on five key business challenges to increase your business agility and bottom line results: [Operational Efficiency](#), [Analytics and Collaboration](#), [Interactive](#), [Enterprise Platforms](#) and [Managed Services](#).

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## The Revere Group

### Service Excellence

The Revere Group is a leading global consultancy dedicated to delivering business and IT solutions. Revere focuses on helping organizations improve their financial and operating performance through the combined application of technology, people and process.

In an industry marked by innovation and change, organizations can look to Revere for its senior consulting model, strong business and technology expertise, and client-focused project management methodology.

In addition to providing clients with world-class solutions, Revere is dedicated to the highest service standards. Vast experience in providing end-to-end solutions in diverse industries and platforms means Revere can deliver measurable results and exceed expectations. Additionally, knowledge and expertise with proven onsite, offsite and offshore methodologies and execution processes has established Revere as an industry leader in the marketplace.

### Industry-leading Outcomes

Revere brings vertical industry market knowledge to help Healthcare, Manufacturing & Distribution, Entertainment, Financial Services, Insurance and Private Equity clients succeed with their unique business objectives.

### Think. Build. Source.

As your trusted advisor, Revere provides industry, process and technology expertise with a proven service approach—Think, Build, Source—to pave the way for your success.

**THINK** – Companies continually face the challenge of aligning their business objectives with their IT strategy. An effective roadmap with a strong business case delivers a path to achievable goals with measurable results. Revere helps identify and link people, process and technology, bringing clarity to your business and IT initiatives.

**BUILD** – A successful implementation is the driving force behind all that Revere does. We deliver the right solution on time and within budget. Disciplined project management skills and business aptitude ensures the success you rely on.

**SOURCE** – The right balance of sourced functions can improve your IT service levels and return on investment, allowing you to more effectively meet your business needs. Revere helps identify a strategic sourcing model based on internal capabilities, external resources and cost.